

## Privacy Policy

This “Privacy Policy” applies to every app and service website (the “Service”) operated by Monstars Inc. (the “Monstars”), and it is a part of the EULA of our Service. Personal information obtained from users through the Service is managed in accordance with this Privacy Policy.

Personal information means any information by which an individual may be directly identified (name, address, telephone number, e-mail address, sex, date of birth, etc.) and any information belonging to such individual (usage history, usage fees, hobbies and preferences, interests, etc.).

Other personal information obtained through the Service includes but not limited to any information that, alone may not directly identify an individual, but may become personal information by being combined with other information.

### 1. Collection of Personal Information

Monstars requests its users to provide their personal information when making inquiries to Monstars.

All personal information collected through the Service is managed by Monstars or a trusted partner of Monstars that handles collecting information of the Service.

### 2. Use of Collected Personal Information

All personal information collected by Monstars, including information submitted by users when making inquiries to Monstars through the Service, is used solely in connection with the use of services provided by Monstars.

The purposes of use of the personal information by Monstars are as follows, and no personal information shall be used for any other purpose.

- (a) Handling of disputes and lawsuits
- (b) Offering customer support.
- (c) Using data to enhance our Service

### 3. Provision to Third Parties

Monstars never discloses personal information to a third party except for when Monstars outsources, to a third party part or all of its Services to enhance the Service by collecting and analyzing anonymous data. However, upon request from courts, police, tax offices, customer affairs centers and other institutions authorized by laws

and ordinances, Monstars may disclose personal information without permission from the information provider.

#### 4. Renewal of the “Privacy Policy”

Monstars may revise the contents of the “Privacy Policy” according to any revisions of the law, changes in business and/or requests from users.

Should you have any questions please contact

Monstars Inc.

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